



### Customer Registration Details

|               |  |                         |  |
|---------------|--|-------------------------|--|
| Company Name: |  | Customer #:             |  |
| Full Name:    |  | Contact Phone/Mobile #: |  |

### Domain Name Services

|                          |  |                            |                          |
|--------------------------|--|----------------------------|--------------------------|
| Domain Hosting Required? |  | Annual Hosting rental fee: | \$35.00 (NZD) per domain |
|--------------------------|--|----------------------------|--------------------------|

Domain names allow you to use your company, organisations name, or brand name on the internet. This makes it easier to locate you on the internet. E.g. [username@mydomainname.co.ck](mailto:username@mydomainname.co.ck) or you may already have a registered domain name which you would like to use in your email address.

|  |  |
|--|--|
|  | .co.ck / .gov.ck / .edu.ck / .org.ck / .gen.ck / .biz.ck |
|--|--|

### Admin & Technical Contact Details

|               |  |                 |  |
|---------------|--|-----------------|--|
| Admin Name:   |  | Technical Name: |  |
| Company Name: |  | Company Name:   |  |
| Address:      |  | Address:        |  |
| Phone/Mobile: |  | Phone/Mobile:   |  |
| Email:        |  | Email:          |  |

### Name Servers

|               |  |                 |  |
|---------------|--|-----------------|--|
| Primary Name: |  | Secondary Name: |  |
|---------------|--|-----------------|--|

### Website

|   |          |                                      |                              |
|---|----------|--------------------------------------|------------------------------|
| Hosting Required?   | Yes / No | Registration Fee                     | \$55.00 (first 3months free) |
| Hosting requires you to have a domain name registered.  |          | Monthly rental fee                   | \$20.00 per 30MB             |
| Website Address:  |          |                                      |                              |
| Website access username:  |          | Password                             |                              |
| Username should have 4 – 12 characters  |          | Password should be 6 – 12 characters |                              |
| Pointer   | Yes / No | Pointer Registration Fee             | \$25.00                      |
| A Pointer service allows you to redirect or point your hosted website to another address. It requires you to have a domain name registered, and the other web address to point to must also be an active address. |          |                                      |                              |

### Customer Declaration

I, the undersigned, hereby confirm that:

- I am the customer or am authorised to enter the Agreement on behalf of the customer
- I have read and understood the terms and was given opportunity to obtain independent legal advice before signing this agreement form
- Any information provided by or on behalf of the customer for the purpose of the agreement, including the information provided above, is true and correct.

|                 |  |                       |  |       |  |
|-----------------|--|-----------------------|--|-------|--|
| Print Name:     |  | Authorised Signature  |  | Date: |  |
| OFFICE USE ONLY |  |                       |  |       |  |
| Customer Number |  | Service Order Number: |  |       |  |
| Sign            |  | Date:                 |  |       |  |



## Internet Service - Additional Services Terms & Conditions

### 1. Definitions and Interpretation

- (a) "Dedicated internet access Service" means a permanent connection to the internet with services billed by volume for the purposes of enabling You to have full-time access to the Internet (subject to interruption only as contemplated by these and other applicable terms and conditions of Vodafone).
- (b) "Dial-up internet access service" means the computing and communication service provided by Vodafone known as the "Internet Service" which will function primarily as an Internet service provider affording such features and facilities and such data transmission and reception protocols as Vodafone may from time to time determine, in its absolute discretion, as appropriate.

### 2. Your vulnerability in using the Internet

Although TCI provides access to the Internet and to other computers, it exercises no control over the nature of the data accessed, its suitability, its effect on Your equipment or the security of Your data; TCI accepts no liability whatsoever in respect of loss, damage or injury in respect of these matters and so they are matters entirely for You. TCI strongly recommends that You take steps to protect your hardware, software and any young users of your equipment, in your use of the Service. To the full extent permitted by law You access and use all data at Your own risk.

### 3. Use of Email Services.

You agree that Vodafone may establish limits concerning use of any services (including Communication Services and email services) offered on its service, including without limitation, the maximum number of days that e-mail messages will be retained by the service, the maximum number of e-mail messages that may be sent from or received by an account on the service, the maximum size of an e-mail message that may be sent from or received by an account on the service, the maximum disk space that will be allotted on Vodafone's servers on your behalf, and the maximum number of times and duration you may access the service in a given period of time. Current service limits in place are a maximum message size of 10Mbytes, messages of a higher size will be rejected from passing through the Vodafone mail servers.

### 4. Our concern to ensure responsible use by You of our Service.

- (a) Vodafone's telecommunications network may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates the export control laws of any country.
- (b) Violations of the security of the Vodafone system or network or of any other system of network area breach of this Agreement and, in some circumstances, of Cook Islands law. Vodafone will investigate incidents involving violations and reserves the right to prosecute You for breaches of the law. Examples of security violations include (but are not limited to) unauthorized access to or use of data, systems or networks, including any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network, unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network, interference with service to any user, host or network including, without limitation, mail bombing, flooding, deliberate attempts to overload a system and broadcast attacks and the forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.
- (c) Sending unsolicited mail messages, including, without limitation, commercial advertising and informational announcements, is explicitly prohibited. You shall not use another site's mail server to relay mail without the express permission of the site. Your posting the same or similar message to one or more newsgroups (the transmission of unsolicited electronic mail, also known as "SPAM") is prohibited.

5. Vodafone, as an internet service provider, provides both dial-up internet service and dedicated internet access service for the benefit of end-users of the Internet. In provisioning these services, Vodafone may assign You a static IP address. Under no circumstances can You reassign, resell, or misrepresent the use of this IP address. Under no circumstances shall you utilize the IP address to enable You or any other person to give the impression that You or they are a full Internet Service Provider. Nothing in this agreement shall prohibit the use of the IP address in connection with any internet café or similar physical establishment which provides online access to customers attending those premises for casual email services or casual access to the internet generally.

6. You breach this Agreement even if the terms and conditions of this clause are breached by You indirectly, or by a third party using Your equipment or on Your behalf, or if You or any such person does anything which Vodafone reasonably believes is an attempt to do anything in breach of this clause.

### 7. Obligations and Liability of Vodafone

Vodafone will use its best endeavors to provide the Service to You on 24 hours daily and will (subject to the terms of this contract) provide the Service with due care and skill. You acknowledge that the Service is not fault free and relies on factors outside the control of Vodafone and that Vodafone is unable to assure the content, context or confidentiality of any communications made using the Service. Vodafone is not able to provide support for software downloaded from the Internet or otherwise not supplied by Vodafone.

8. Except as provided by this clause 7, under no circumstances will Vodafone, or its employees, be liable in contract, tort, or otherwise, to compensate You for any loss, injury or damage arising directly or indirectly from,

- (a) Any act, omission, error, default or delay on Vodafone or its employees, or
- (b) Any act, omission, error, default or delay in respect of the provision of the Service, or
- (c) Any failure of the Service, or
- (d) Any failure of anything provided as part of or in association with the Service, whether the loss, injury or damage is the direct or indirect result of negligence or otherwise.

9. In any event, under no circumstances, will Vodafone or its employees, be liable to You in contract, tort, (including negligence) or otherwise for loss (whether direct or indirect) or lost profits, business or anticipated savings or for any indirect or consequential loss whatever in excess of the maximum liability under this contract which shall be a sum which is either an amount equal to one month's basic charge for the Service or \$100 whichever is the lower.

10. No action, regardless of form, arising out of the contract may be brought by You against Vodafone more than one year after the cause of action has accrued.

11. Vodafone may from time to time without notice suspend any service or disconnect or deny You access to the Service during any technical failure, modification or maintenance involved in the Service provided that Vodafone will use reasonable endeavours to procure the resumption for the Service as soon as reasonably practicable. Vodafone may elect to terminate the Service at any time and in that event may terminate this contract upon the giving to you of not less than 24 hours notice in writing.

12. Payments. You shall make the payments prescribed in the schedule to Vodafone no later than twenty (20) days after receipt of an account from Vodafone. Failure to make payments on the due date shall entitle Vodafone, in addition to its other remedies, to charge interest on any outstanding moneys at 2% per month compounded monthly (28.8% per annum) until all outstanding moneys are paid. Payments shall be made for all use of the Service utilising your password or other access code, whether that use is authorised by You or not. Treat your password or access code as confidential information at all times.

13. Default by You. If You fail to pay any charge when due or if You commit any other breach of this contract and that breach is not corrected within 7 days after written notice of such failure or breach is given to You, Vodafone shall be entitled to do any or all of the following:

- (a) Terminate this contract and immediately disconnect the Service, without the need of any further legal process; and retain any moneys paid by You to Vodafone as liquidated damages, or
- (b) Require immediate payment of any or all outstanding charges; and
- (c) Immediately enter your premises and recover any equipment supplied by Vodafone in connection with the Service. Vodafone shall not be liable for any loss, cost, damage or expense arising from any action it is required to take to carry out such removal.

14. Upon termination by Vodafone the completely outstanding balance of the total charges payable by you shall immediately become due and payable to Vodafone.

15. All remedies in this clause 4 shall be without prejudice to any other rights Vodafone may have under this contract or applicable law or under any other contract with you.

16. In addition to the other terms of this contract the following circumstances shall be regarded as breaches by you of its terms:

- (a) You have made an assignment for the benefit of your creditors, or
- (b) You become unable to pay your debts as they fall due or go into receivership or liquidation, or
- (c) You or any user of your equipment uses the Service for any illegal purpose.
- (d) Except as otherwise expressly permitted in writing, You or any user of your equipment reproduces, redistributes, retransmits, publishes or otherwise transfers or commercially exploits any information received through the Service in any way which is either in breach of any applicable copyright or which is competitive to the Service (and for the avoidance of doubt You acknowledge and agree that "Oyster" is the trade name of the Service and that all rights in that name and its use in connection with the provision of a service to computer users are the exclusive property of Vodafone).

### 17. Assignment and dealings with contract and Service

17.1 You may not assign the contract or any benefit or obligation of this contract except with the prior written consent of Vodafone, which consent shall not be unreasonably withheld.

17.2 Vodafone may without notice assign the contract or any benefit or obligation of this contract to any person, but as between you and Vodafone, any such assignment shall not prevent Vodafone exercising any right or claiming any benefit, protection, or indemnity under this contract

### 18. Termination by You

18.1 You may terminate this contract and Vodafone within shall terminate this contract 24 hours of Vodafone receiving from you written notice-requesting termination.

18.2 Upon termination by you after commencement of installation work by Vodafone in respect of the Service, Vodafone may at its absolute discretion require you to pay a termination charge to recover its expenses (charged at its usual rates for the provision of installation work)

### 19. The Contract

19.1 This written contract constitutes the entire contract between the parties. No oral or written representation, inducement, statement or promise made by or on behalf of either party and not contained herein shall be relied upon or binding.

19.2 Vodafone may modify the terms as applying to this Contract, the pricing structure for the Service or the terms of the operation by written notice to you or, its discretion, by general notice on a page of the Internet referred to as the Oyster Home Page, and any use after that publication will constitute an acceptance of that modification.

19.3 All clauses of this Contract shall survive termination of this contract and may be sued on accordingly, and no termination shall affect the rights, whether accrued or not, of either party.

19.4 This Agreement is governed by the laws of the Cook Islands and the parties submit to the jurisdiction of the Cook Islands Courts.